

Luton & Bedfordshire Crisis Pathway



24/7 Mental Health Crisis Line (MHCL), access telephone triage & assessment from a trained mental health professional, who can signpost you to a service that can help.

Mental Health Assessment Hubs (MHAH) 24/7 TELEPHONE NHS 111 Option 2 OR ATTEND

Luton & South Beds Mental Health Assessment Hub
Calwood Court, Calwood Road, Luton, LU4 0LX

Or

Bedford & Mid Beds Mental Health
Assessment Hub

Florence Ball House, Bedford Health Village,
3 Kimbolton Road, Bedford. MK40 2NT.

Trained mental health professional will be able to offer assessment and support 24/7. Open to people of all ages.

Crisis Resolution & Home Treatment Teams (CRHT)

Luton & South Beds CRHT Tel: 01582 556971

Or

Bedford & Mid Beds CRHT Tel: 01234 315691

Both teams are open 24/7 & welcome self referrals.

Luton Core 24 Psychiatric Liaison Service (PLS)

24/7 Luton & Dunstable Hospital Tel: 01582293489

Bedford Core 24 Psychiatric Liaison Service (PLS)

24/7 Bedford Hospital Tel: 01234-299940

Mind Crisis Café (in association with ELFT)



Mind Crisis Cafés currently offer phone support on 01525 722225, every day, 5pm-11pm.

Support is also available from:

Approved Mental Health Professional (AMHP) Service

Luton & South Beds CRHT Tel: 01582 700358

Or

Bedford & Mid Beds CRHT Tel: 01234 315706

Open Monday to Friday 09.00-17.00hrs

Mental Health Hub (MHH) – countywide ELFT & Police team. 7 days a week, 08.00- 23.00hrs (range of shifts)

Mental Health Nurses in Force Control Room,
Serenity Integrated Mentoring (SIM) Project and
Police Investigator Role



Mental Health Street Triage (MHST) - Countywide
Service. 7 days per week, 12.00-23.00hrs. Mental
Health Nurse, Police Officer & Paramedic,
responding mental health emergencies via 999.

Liaison & Diversion Service (L&DS) - Countywide
Service. 7 days per week, 08.00-20.00hrs.

Working from Police Custody, Magistrates Court
and Crown Court. Tel: 01582 700227



Perinatal Mental Health Countywide Service. Monday to Friday, 09.00- 17.00hrs. Tel: 01767 223153



Specialist mental health care for women who are
pregnant or in their first year post partum.