

Bedford Hospital NHS Trust

Experience of Hospital discharges

What is the purpose of this survey?

We are gathering people's experiences of being discharged from hospital to find out what is working well and what is maybe not working so well and could be improved. We will be publishing a final report which will be sent to the hospital trusts in each locality. So your views may help to influence and inform future service development in the local area.

Does it apply to me?

YES if you have had a stay in hospital and been discharged in the last 3 months OR you are/were a carer for someone who stayed in hospital and was discharged in the last 3 months. It will apply to any person who is aged 13 and over.

How long will it take me?

It should take you no longer than 10-15 minutes to fill in the questionnaire. We very much appreciate your time and value your contribution.

How will the information I give be used?

All the responses we receive will be collated and written up in a report with recommendations.

This report will be available on our website for you to read in due course.

What about confidentiality?

We can assure you that all information you give us will be confidential and anonymised.

Who is collecting this information?

Healthwatch Bedford Borough is a health champion and local watchdog working to improve health and social care services in Bedford Borough. We are independent of the NHS and social care services, but work closely with them as a "critical friend".

"A strong voice for local people"