



Recommendations

Easy Read/plain English Recommendations from Healthwatch Bedford Borough's Supported Living Report.

1. Access to records



- Staff keep a file all about me,
- They keep it safe.
- It is for me to look at
- all I have to do is ask.
- Staff will keep a record of who looks at the file.
- This will help me to have choices and achieve my goals.

2. Employment and volunteering opportunities



- The council will provide information to staff on available jobs and volunteering chances for us.
- They will send out information each month.
- This will go to where we live and where we go.

3) Access to Health and Care services



- Healthwatch Bedford Borough recommends the need for ongoing learning about health and healthy living.
- To help me understand people's jobs and who can help me best.

4) Continuity of care and staffing



- Healthwatch Bedford Borough recommend the Council look at providers and make sure the right people are in the jobs.
- They need to make sure they're trained to help me; they feel supported and are being paid a good wage.

5) Activities and social interaction



- Healthwatch Bedford Borough recommends the council bring back the 'What's On' guide in easy-to-understand ways, for example, in simple English, video or as something to listen to Makaton or BSL.

6) Health Education



- Healthwatch Bedford Borough recommends the council looks at how other councils in England provide training and learning on health.

7) Accessible Information and communications



- Healthwatch Bedford Borough requires the council to look at Equality and Inclusion for providers
- this will make sure everybody gets the same chances and are treated fairly with respect
- this will make sure that services meet the needs of all